

DEPTH CONSULTING SERVICES HELPS INDIA'S LEADING HOSPITAL TO GET THEIR ONLINE HOSPITAL OPERATIONS UP & RUNNING POST A SYSTEM CRASH



CUSTOMER STORY

One of India's Leading hospital having a fully automated solution for hospital and patient management with Oracle database as its data storage solution.

Recently due to failure in the power supply, their Oracle database crashed and the Instance recovery process also failed due to some technical errors

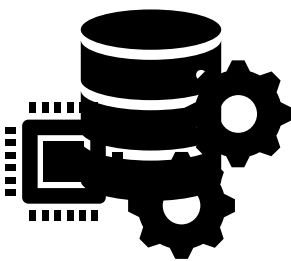
CHALLENGES



- Complete instance failure
- No database backup
- Only two days old logical copy of business critical schema was available

These challenges completely effected the day to day hospital operational transactions resulting in loss of patients historical details with current status, also affecting financial transactions

SOLUTION



- Our team of Database experts re-built the database from scratch
- The restored schema copy still had a data lag of 2 days
- This data was recovered from the data blocks of the crashed database instance files
- The latest patient records were mapped with the available reports thus fixing the gap
- System Stability was monitored
- Post system stability, complete BCP solution was redesigned and implemented

RESULT

The Hospital was able to restore its normal operations with the Online Patient & Hospital Management system up and running.

